



March 1, 2000

Susan Sweeney
Connex Network
800 Windmill Road, 3rd Floor
Dartmouth, Nova Scotia Canada B3B 1L1

Dear Susan,

On behalf of Gray Line Worldwide, we would like to thank you for speaking at our 2000 Marketing Conference in New York.

Your presentation was extremely beneficial and well received by all delegates. We sincerely appreciate you taking the time out of your busy schedule to share your expertise with us. We hope you will consider workign with Gray Line again in the future.

Thank you and best regards,

Liz Smith
President and CEO
Gray Line Worldwide